



December 4, 2024

Dear Utah Health Care Providers:

Opticare has been placed into Rehabilitation under the Utah Insurer Receivership Act by the issuance of a Rehabilitation Order entered by the court on November 7, 2024 (the "Order"). The Utah Insurance Commissioner has been named the Rehabilitator of Opticare under the Order. Further investigation by the Rehabilitator has prompted the Rehabilitator to file a motion with the Court to convert the Rehabilitation to a Liquidation under the Utah Insurer Receivership Act and to issue an Order for the Liquidation of Opticare. The Rehabilitator has also filed a Motion to Cancel all existing Opticare policies effective December 31, 2024. These actions by the Rehabilitator, if the Rehabilitation Court agrees, will terminate all Opticare policies by December 31, 2024. When Opticare is placed into Liquidation, creditors and others will receive notice of the Liquidation and be advised, among other things, as to the procedures for making claims.

The Utah Insurance Code Section 27a-403(2) permits the Rehabilitator to require continuation of health care coverage to its insureds by providers as follows:

(2) The rehabilitator or liquidator may take one or more of the actions described in Subsections (2)(a) through (g) to assure continuation of health care coverage for enrollees of an insolvent managed care organization.

(a)(i) Subject to Subsection (2)(a)(ii), a rehabilitator or liquidator may require a participating provider or preferred provider to continue to provide the health care services the provider is required to provide under the provider's participating provider contract or preferred provider contract until the earlier of:

(A) 90 days after the day on which the following is filed: (I) a petition for rehabilitation; or (II) a petition for liquidation; or

(B) the day on which the term of the contract ends.

As a provider under contract with Opticare, the Rehabilitator **requires you to continue** providing vision care services to its insureds, under the foregoing provision, until 90 days from November 7, 2024, or the day on which your contract ends, whichever is sooner.

We need you to assure Opticare members who come to your clinics for services that they still have coverage as long as their premiums are paid-up. You can go through your regular eligibility protocol. There are Opticare group plans that will run until 12/31/24 so you may see Opticare members through 2024.

Updates will be posted at www.utinsreceivers.org. For further inquiries, email info@utreceivers.com. This is a challenging time and we look to you, the Utah



vision care providers, to help make this transition as smooth as possible for Opticare members.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jackie Muro", with a period at the end.

Jackie Muro
Special Deputy Rehabilitator
Opticare of Utah, Inc., in Rehabilitation